

SAFFE DL

Secure, Automated, Faster, Friendlier, Easier Driver's Licensing
The new Driver's License (DL/ID) and process changes, starting in the fall of 2009, will <u>increase</u>
<u>customer service</u>, <u>enhance public safety/homeland security</u>, and <u>improve our efficiency</u>. These
changes will lead to a more streamlined process positioning Georgia to remain a leader in service
and security.

Key Benefits and Common Card Features:

Customer Service:

- > The peach and the outline of Georgia are featured in a prominent position, representing a healthy, educated, growing, and safe Georgia.
- ➤ In most cases, the entire customer transaction, including the photo, will be processed at one service window.
- Faster problem resolution with better equipment and electronic document imaging.
- A different card layout for those under 21 for easier identification.

Public Safety and Homeland Security:

- New security features that help fight against both alteration of "real" cards and printing of "fake" cards.
- Customers will receive an interim document from their local service center. Permanent Driver's Licenses will be mailed from a secure, discrete location.
- > Overnight audit capability prior to issuing a permanent license, allowing for customers' authentication of government issued documents and reducing identity theft and identity fraud.
- > Data on the front of the card can be validated by businesses and law enforcement officials by reading the 2D barcode on the back of the card.
- Law enforcement will have real time access to photographs.
- ➤ Overt and covert security features that are difficult to detect and hard to replicate, such as a laser engraved signature and duplicate images of the cardholder on the license.

Process Efficiencies and Accountability:

- ➤ The new system creates the foundation for customer accounts.
- The new process and equipment will transition from micro-film to modern scanned electronic images for securing, storing, maintaining, and backing up data.
- ➤ Modern equipment that is faster and less expensive to operate.
- ➤ The new point of sale processing integrates credit card and cash transactions with the system providing better tracking, reporting, and auditing functionality leading to more financial accountability.

Card Specific Security Features:

Interim DL/ID:

- ➤ Logo and fibers that react to ultraviolet light.
- > Overlapping signatures and data on the photo.
- Duplicate image of cardholder.
- Digitized signature and color photo.
- ➤ Heat sensitive icon for validating the authenticity of the document.
- > Pre-printed security paper with pattern that is hard to replicate.
- > 2D scanable and machine-readable barcode for businesses and law enforcement.

Permanent DL/ID:

- ➤ Unique pattern of intricate, repetitive, overlapping curves and lines that is difficult to replicate.
- > Overlapping signatures and data on the photo.
- > Duplicate image of cardholder.
- Laser engraved signature, date of birth, and duplicate photo.
- Embedded security feature that reacts to ultraviolet light.
- ➤ Kinegram or anti-counterfeit device.
- ➤ 2D scanable and machine-readable barcode for businesses and law enforcement.

Permanent Driver's License





Interim Driver's License

